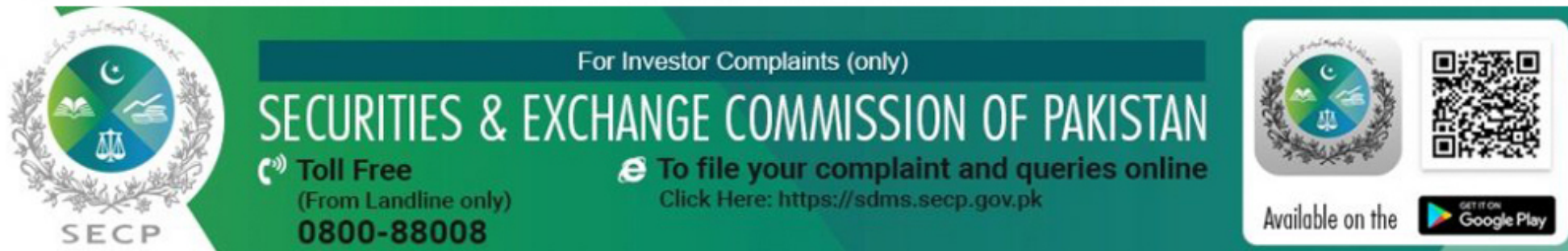


SECP-Service-Desk-Managements-System



The banner features the SECP logo on the left, which includes a circular emblem with a crescent moon, a book, and a scale of justice, surrounded by Urdu text. To the right of the logo, a dark green bar contains the text "For Investor Complaints (only)". Below this, the full name "SECURITIES & EXCHANGE COMMISSION OF PAKISTAN" is displayed in large white letters. Further down, contact information is provided: "Toll Free (From Landline only) 0800-88008" and "To file your complaint and queries online Click Here: <https://sdms.secp.gov.pk>". On the right side of the banner, there is a QR code and a "GET IT ON Google Play" button, indicating the availability of a mobile application.

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COMPANY'S OWN COMPLAINT HANDLING INFORMATION

DISCLAIMER: “In case your complaint has not been properly redressed by us, you may lodge your complaint with securities and Exchange Commission of Pakistan (the “SECP”). However, please note that SECP will entertain only those complaints which were at first directly requested to be redressed by the company and the company has failed to redress the same. Further, the complaints that are not relevant to SECP’s regulatory domain/competence shall not be entertained by the SECP.”